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HonorAir

October 31st marks the final HonorAir flight for the year, so be sure to join us in showing support for those who have served our country.

The WWII veterans are scheduled to arrive at AVL shortly after 7pm, and you can welcome them in the main lobby of the airport terminal.

Construction Update

Despite the wet fall weather we've had, construction is moving along at AVL to make your travel experience more pleasant.

If you're traveling any time soon, here's what you'll need to know:

When you arrive at the airport, you'll notice that the main short-term and long-term parking lots are undergoing repaving and restriping. Though this means only limited parking is available in the main lots, there is **plenty of parking available** in several "overflow" areas. Our goal is to have the parking lot finished (including new landscaping and sidewalks, and updated lighting) before the Thanksgiving holiday.

It may not look like much from the outside just yet, but on the inside, the A-Gates (pictured above) are being transformed with Federal stimulus funding. Because of these renovations, the Transportation Security Administration (TSA) checkpoint is limited to one lane instead of two. Passengers are strongly encouraged to **arrive at the airport at least 90 minutes before the flight time**. When you see what we're doing with the place, we think you'll agree it's worth the wait.



The General Aviation community can look forward to the **renovation of Wright Brother's Way**, where crews are widening and repaving the road, building a median, installing sidewalks, and moving electrical and telephone lines underground.

We appreciate your patience as we improve many facets of travel at AVL!



Meet Guest Services!

We'd like to introduce you to the staff and volunteers, and services available, at our Guest Services Center. They've been working hard since the beginning of the year serving AVL

passengers, and now offer a full range of business and travel services.

Guest Services Coordinator David King manages all aspects of the Center. "Our mission is to help customers navigate the Western North Carolina area, and to provide stellar customer service with a smile," says King. "We're a link between passengers and the community."

The primary function of the Guest Services Center is to arrange ground transportation for our passengers, including taxi, shuttle and limo service. Business services are also available. Whether you need postage and shipping, faxing, copying, or printing, the friendly staff and volunteers at Guest Services are available to help.

Passengers can find information about Western North Carolina, including maps and directions, brochures, upcoming event schedules, and inside information from the knowledgeable personnel at the desk.

Paging, luggage assistance, customer comments, general airport information, and special needs assistance are also among the services provided.

In the future, ticket sales for local attractions, credit card processing, and more, will be available to passengers.

The Guest Services Center is located in Bag Claim and is staffed seven days a week beginning at 8:30a.m. until the last flight arrives at night.

Music in the Airport

Sculpture and paintings aren't the only form of art our passengers enjoy at AVL. Through our Music in the Airport program, we have welcomed musicians to perform at Asheville Regional



Regional Airport. Pianist Dave Helm is one of those musicians, and he plays almost every Thursday at AVL.

Dave entertains and soothes travelers with his perfect touch on the piano, and was kind enough to share with us a little more information about his talents.

AVL: What inspired you to begin playing the piano?

Dave Helm: The inspiration comes from listening to various artists who share the same style.

AVL: How long have you been playing?

DH: I began playing seriously about ten years ago.

AVL: What style music do you perform?

DH: The style would probably be considered jazz/standards/cool.

AVL: Are you a Western North Carolina native?

DH: No, I was born in Michigan and moved to Brevard a little over a year ago.

AVL: What other hobbies do you enjoy?

DH: I love doing crosswords.

AVL: What makes playing at Asheville Regional Airport enjoyable for you?

DH: The people. It's very rewarding when someone takes the time to stop and thank me for playing.

AVL: Who or what do you look to for musical inspiration?

DH: Pianist Bill Evans is my main inspiration; he's the only reason I play today.

Dave's music sets a calm tone for passengers at AVL, and we welcome other musicians to apply for the program. To learn more, visit our [Music in the Airport](#) page and download the policy and application form, or e-mail art@flyavl.com.

Sponsor a Holiday Display



We invite your company to participate in our fourth annual *Holiday Decorating Contest* benefiting area charities.

Take part in the festivities -- choose a charity, turn in a completed application and entry fee, and get ready to decorate! If your

display is judged a winner (1st, 2nd or 3rd place, or Most Creative) your charity will be the recipient of up to \$1750 (amount based on 20 sponsorships).

We'll provide a tree and lights; you bring the creative juices and decorations needed to make your company's display stand out. Last year's popular online voting on our website (www.flyavl.com) is back this year, and all displays will be judged by the public.

Don't miss this opportunity to get involved in the community and share the holiday spirit!